

# Attention Residents of Ben Avon Borough, Pennsylvania

## Home Collection Program for Household Generated Special Materials

As part of the residential solid waste and recycling contract with Waste Management, you have a convenient opportunity to dispose of your household generated special materials- safely, easily and responsibly. The At Your Door Special Collection<sup>SM</sup> program, a residential service offered by Waste Management, continues to provide year-round collections for you.

## HOW DOES IT WORK?

### 1. To Participate, you must set up a collection appointment.

There are three ways to schedule a collection:

- Go to [www.WMAtYourDoor.com](http://www.WMAtYourDoor.com)
- Call 1-800-449-7587 (Monday-Friday 8:00am-8:00pm Eastern Time)
- Email [AtYourDoor@WM.com](mailto:AtYourDoor@WM.com)

The Call Center Representatives will guide you through the steps toward a safe and successful collection. You will be asked several questions, including your address and the type and amount of materials available for the pick up. You will be provided a convenient collection date and information about where to place the kit for collection. A kit will be sent to your home in plenty of time for you to gather and pack your materials.

### 2. Preparing for collection

The collection kit includes an instruction sheet and other items to help pack and secure your household generated special materials. Please read the instruction sheet included in the kit.

### 3. Material is collected

On the scheduled date, the service technician will collect materials directly from your home. They will sort and pack the materials for proper transportation, recycling and disposal. Participants will receive a postage-paid survey card to complete and mail back to help track the program.

### 4. You have more material than will fit into the Kit?

Remember, this service is available year-round. Just schedule another collection! Small quantities may be combined with your neighbors. Call Center Representatives are available from Monday - Friday 8:00 AM - 8:00 PM ET. Leave a message after hours, weekends and holidays. Email the Call Center: [AtYourDoor@WM.com](mailto:AtYourDoor@WM.com)

**Managing Household Hazardous Waste:** The best method of managing Household Hazardous Waste (HHW) is to prevent its generation in the first place. This involves selecting the least toxic item “to do the job” and buying only the minimum amounts necessary. Buying in large quantities is not a bargain if half of it has to be discarded. In the future, please consider buying environmentally friendly products.

#### Did You Know?

Latex paint is not a hazardous waste. It can often be donated to community groups and other organizations for re-use. Please consider this option before disposal.

Used motor oil is not hazardous, but may pollute our groundwater, waterways and soil if not properly managed. Many automotive station, auto parts and supply stores will accept used motor oil for recycling.

Automotive batteries may be exchanged at the place of purchase. Many battery retailers offer recycling even if you are not purchasing a new battery. In some cases, there may be a charge. Some scrap yards will also purchase lead acid batteries.

For more information on HHW, visit DEP at [www.dep.pa.gov](http://www.dep.pa.gov) or at [www.pa.gov](http://www.pa.gov)

This chart shows the typical materials we collect that must be placed inside the Kit for collection. Plus those items that may be placed outside the Kit.

Examples of Acceptable Materials that <b>MUST</b> be placed <u>inside</u> the Kit Bag					Unacceptable Materials	
<b>Automotive Products</b> Antifreeze Brake Fluid Cleaner Hydraulic Fluid Transmission fluid Motor Oil Oil filter Polish Wax Gasoline Diesel fuel	<b>Paint Products</b> Latex Oil-based Thinners Artist's paint Spray paint Stain Sealer Caulk  <b>Mercury</b> Thermostats Thermometers Switches	<b>Household Cleaners</b> Ammonia Cleaning Compounds Floor Stripper Drain Cleaner Tile/shower cleaner Rust Remover	<b>Flammable &amp; Combustible Materials</b> Kerosene Solvent Certain cleaners  <b>Swimming Pool Chemicals</b> Pool Acid Chlorine: tablets, liquid	<b>Garden Chemicals</b> Insect Sprays Weed Killers Herbicide Fertilizer Pesticides  <b>Misc. Household</b> Batteries Hobby Glue	Items Improperly Packaged for Transportation	All Medicines
					Biological Waste	Empty Containers
					Construction Materials	Asbestos
					Smoke Detectors	Tires
					Unknown Materials	Radioactive Material
Pressurized Cylinders	Fire Extinguishers					
Ammunition	Explosives					
Leaking Containers	Unlabeled Containers					
Items in Containers Over 5 Gallons	Business supplies from homes					
Commercial Products	Trash, including bulky items					
E-Cigarettes						
Acceptable Materials for <u>Outside</u> the Bag						
<b>Vehicle Batteries</b>  Up to 4	<b>Fluorescent Tubes and CFL's</b>  Up to 10 (placed inside their original sheaths or taped together)	<b>Televisions</b>  Up to 1	<b>One Computer System: 1 each-</b>  CPU/tower Monitor Keyboard Mouse Desktop printer	<b>Electronics</b> (with circuit Boards): CD Rom, VCR, cell phones, DVD/CD/tape player, Related Cords <b>Up to 25 lbs.</b>		

**MATERIAL THAT WILL NOT BE COLLECTED:** We do not collect any materials in unlabeled or leaking containers. If you have questions about proper disposal methods for non-acceptable items, commercial chemicals or hazardous materials in containers larger than five gallons in size, please contact the Call Center (800) 449-7587.

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At Your Door<sup>SM</sup>  
Special Collection™

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